

Tasmanian Industry Participation Plan Executive Summary

Procurement details

Procurement Reference No.	DOH-5861C
Procurement title	PROVISION OF TELERADIOLOGY SERVICES FOR ROYAL HOBART HOSPITAL
Name of Responsible Agency/Entity	Tasmanian Health Service

Supplier details

Name of supplier	Everlight Radiology Pty Ltd
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Executive summary

- Everlight Radiology is one of Australia's leading, privately owned teleradiology companies. Since its inception in 2006, Everlight Radiology has grown from their Sydney, Melbourne and Albury based reporting centers to now having access to a team of 150+ appropriately credentialed FRANZCR radiologists strategically located globally taking advantage of time zones and ensuring after hours reporting always conducted during their 'awake' hours.

Direct local impact of Everlight Radiology in Tasmania

- Everlight Radiology is not a local SME and has a Global footprint to ensure they have the capacity to provide important emergency services during and after hours to THS patients and clinicians.
- They currently do not employ anyone in Tasmania. In the future, with respect to access of radiologists they would consider establishing a reporting hub in Tasmania.
- This in turn may lead to the employment of local radiologists and administration staff.
- Everlight Radiology is providing a partnering service to THS whereby imaging occurs locally and reporting remotely.
- From this perspective all tangible services are provided locally within THS, and their partnership allows THS clinicians and patients to access their specialist services globally. Everlight Radiology provides 24 hr consulting access to its specialist radiologists across the globe, an invaluable service.
- Everlight Radiology also has a direct impact on NEAT target expectations in the following ways:

- Fast imaging of patients allowing for prompt clinical management of patients presenting to the Emergency Department at THS
- By reducing the number of hours, a patient needs care in the hospital
- Reduced TATs for the return of completed imaging reports, leading to prompt diagnosis of patients
- Reducing the number of inpatient admissions, which can lead to high costs related to inpatient management and care
- Final Reports returned within 1 hr to the treating clinicians.

Indirect local impact of Everlight's submission

- Everlight Radiology has regular site visits to ALL its' clients including THS, whereby they source local accommodation, food and transport services to and from Tasmania, which is having a positive impact on the local economy.

Broader social impact

- Everlight Radiology encourages participation and consultation between local clinicians and their highly experienced Radiologists across the globe, enabling local clinicians the ability to resource knowledge and skill enhancements in Diagnostic Imaging.
- They hold regular webinars to discuss interesting cases and sharing of ideas both technology and workflows that assist in maximising the local Radiological services.
- Everlight Radiology has developed a robust peer review program that enables us to appropriately manage, in consultation with our on-site clinicians, any identified discrepancies in a manner that mitigates the impact of clinical risks.
- They encourage access to their clinical directors to participate in on site MDT and clinical meetings where appropriate, to enhance their clinician to clinician relationships and understanding of teleradiology services.