

ICT Risk Matrix

The ICT Risk Matrix below can help you determine the risk level of your ICT procurement. When answering the questions below, you should consider what the implications would be if:

- the successful supplier defaults; or
- the ICT product or service you are buying does not perform as required.

This is a guidance tool only. Seek advice from your agency procurement team if you need further guidance.

Risk factors to consider

Low risk	← Yes ←	Are you buying an 'off-the-shelf' ICT product or service?	→ No →	Moderate-high risk
		Will core business or front-line services be disrupted?		
		Could the ICT products or services have a major impact or dependency on other critical services or systems?		
		Will the supplier or a third party store sensitive personal or confidential information in providing the ICT products or services?		
		Is there a risk to people (health, safety, welfare) or the environment?		
	← No ←	Will there be a major financial impact on your agency?	→ Yes →	
		Will you require security from the supplier (eg a bank or performance guarantee or a letter of comfort)?		
		Will the transition in or out of the ICT products or services require significant cooperation and assistance from the supplier?		
		Are there reputational, social media risks to your agency?		
		Are you buying ICT products or services that involve new and emerging technologies?		
	Is the value of your procurement \$1 million or more?			

Recommended actions

If your ICT procurement is low risk, consider using the TTCC General contract type. If your procurement is moderate-high risk, you may need to use a TTCC Comprehensive or Bespoke contract type and develop a risk mitigation strategy. Refer to your agency's risk management framework for guidance about this.

You can find more information about the TTCC framework at www.purchasing.tas.gov.au/contracts.